



AVAMS2020.COM.AU

Cancellation and Refund Policy

Accommodation

For accommodation cancellation policies, please refer to the individual hotel policies. Any amendments to original hotel bookings must be forwarded via email to the Conference Office. Verbal changes or cancellations cannot be accepted nor will the hotels accept any changes direct. Changes can be made up to 30 days prior to arrival, following this date no refunds will be given unless granted by the hotel.

Registration Fees

All cancellations must be made in writing to the Conference Office and the refund will be issued after the Conference. Refunds will not be granted on failure of visa application. The Conference office will acknowledge receipt of your cancellation by email.

Refund for cancellation of registration will be made and subject to the following deadline and administrative charge:

Cancellation date		Administrative Charge
On or before 23 August 2021	Prior to 90 days	Full refund less an AUD150 cancellation fee
On or before 22 September 2021	61 - 90 days	Refunds will be issued, less a cancellation fee of 30% of the registration rate
On or before 22 October 2021	31 - 60 days	Refunds will be issued, less a cancellation fee of 50% of the registration rate
After 22 October 2021	30 days	No refunds applicable

The refund will be returned via the same payment method as the original receipt of funds.

No refund will be made after 22 October 2021 however an alternative delegate name may be provided in writing and the booking and funds will be allocated accordingly.

Please note no refund or discount will be made if an inclusive function or event within the registration fee is not taken up or is subsequently cancelled.

Where there is extenuating circumstances a refund outside of these terms may be considered by and at the discretion of the Organising Committee.

Insurance

Participants are strongly advised to secure appropriate travel and health insurance. Delegate registration fees do not provide any such insurance coverage. The Organising Committee and the Conference Secretariat accept no responsibility for any loss in this regard.

Tax

All ASM Registration Fees and Additional Ticket rates are quoted in Australian Dollars and are inclusive of Goods and Services Tax (GST).